

Program confirmed as at 12/5/2023

Day 1 Friday 2/6/2023		
Time	Speaker	Topic/Duration
12.00	Dr Phallon Doss (Doss Audiology Consultants)	Surviving in Private Practice Audiology 60min
1.00	Dr Brian Urban (CounselEAR)	CounselEAR Complete OMS - One Solution, Infinite Possibilities; 45min
1.45	Madeline Quirk, MJSP Consultants	'It's not just you' – Managing the ongoing workforce shortage: How to select the best fit for your team, and be an employer of choice. 45min
2.30	TEA BREAK	
2.45	Dan Paccioretti (Pacific Audiology Group)	Wax On/Wax Off. Why your business needs cerumen management 45min
3.30	Prof Melinda Edwards	Negotiate like a Boss – Setting Boundaries for Success 60min
4.30	STARKEY	SPONSOR UPDATE 30 min
5.00	Dr Tony Coles (AudA/HHSA) <i>*members only*</i>	Hearing Health Sector Alliance update on activities 30min
5.30	Panel <i>*members only*</i>	Reimbursement for independent audiologists – Medicare, NDIS, DVA, HSP, WorkCover, etc 60 min plus Q&A

Day 2 - Saturday 3/6/2023		
Time	Speaker	Topic/Duration
8.00	Dr Gail Whitelaw	'Functional' Hearing Loss is Still Hearing Loss! Rethinking identification, management and rehabilitation of sub-clinical losses 60min
9.00	Dr Brian Urban	Your Best Moment Ever: Being Present Amidst the Grind 60min
10.00	Dr Lorraine Jenstad	What We Say To Our Patients Matters! Communication in Hearing Health Care 45min
10.45	COFFEE BREAK	
11.00	Dr Dawn Heiman	Get Noticed, Get Remembered, Get Engaged: Standing Out with Your Online Presence 60min
12.00	Dr Felipe Retamal-Walter	Telehealth Disengagement 45min
12.45	Laura Drexler	The Ambient Menu Journey 30min
1.15	LUNCH	
1.45	PHONAK	SPONSOR UPDATE 30min
2.15	Dr Dusty Jessen (5 Keys Communication)	The Battle for Clinical Compliance: An Aural Rehab Deep Dive 45min
3.00	Prof Julia Sarant	Hearing Loss & Cognitive Decline/Dementia: Cognitive Outcomes For Treated vs Non-Treated Groups at 3 Year Follow Up 45min
3.45	TEA BREAK	
4.00	Dr Katie Ekberg	The Cost of Concealing: New learnings about stigma experiences of adults with hearing loss and their families 45min
4.45	Dr Angela Alexander	The Future of Audiology is In the Brain 60min
5.45	Dr Tegan Keogh	The Art of Kid-Whispering – tricks to get results out of toddlers, teens and everyone in-between. 45min
6.30	CLOSE	