# Independent Audiologists Australia Inc

https://independentaudiologists.net.au
E: exec@independentaudiologists.net.au
T: 0424 720 915


EXTRAS

| **Fund** | Transport Health Pty Ltd | |
|---|---|---|
| **Code** | TFS | |
| **Address for Correspondence** | PO Box 5052<br>Burnley VIC 3121 | |
| **Website** | http://www.transporthealth.com.au | |
| **Audiology Description** | Combined audiology and hearing aid benefit | |
| **Schemes** | **Top Extras** | **Healthy Choice Extras** |
| **Initial Consult** | $32.00 (annual) | |
| **Subsequent Consult** | $22.00 (annual) | |
| **Limit** | $1,000.00 | |
| **Device Supply Cycle** | 3 years | |

## Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at https://www.privatehealth.gov.au/dynamic/insurer . Extras information accessed August 2019 and Hospital cover accessed January 2020.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

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HOSPITAL COVER

| | **Basic Plus Public Hospital** | **Bronze Plus Health Choice**<br>**Silver Plus**<br>**Gold Top Hospital** |
|---|---|---|
| **Initial** | Restricted to payment for a room in a public hospital | Cover for implantation of hearing devices |
| **Repair** | | Not specified |

**Sound Processor Upgrades / Replacements** do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms_/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: hospitals@transporthealth.com.au
   Put the patient's fund membership number in the subject line, indicting this is an Exgratia Request.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

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