

Independent Audiologists Australia Inc

<https://independentaudiologists.net.au>

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Fund	Peoplecare Health Insurance (Members Own)
Code	LHM
Address for Correspondence	Locked Bag 33 Wollongong NSW 2500
Website	http://www.peoplecare.com.au

EXTRAS COVER

Audiology Description	Described as hearing aids and audiology. Health management programs to help with the cost of certain health programs, equipment & screening services. Hearing tests can be claimed. Amounts not specified.			
Schemes	Premium	High	Mid	Simple
Limits	Will pay 80% up to the maximum	Will pay 70% up to the maximum		
Device Limit	\$1,500/person	\$1,000/person		
Device Supply Cycle	5 years	5 years		

Notes and Disclaimer - Check individual cover with the health fund.

1. Health funds listed at <https://www.privatehealth.gov.au/dynamic/insurer> . Extras information and Hospital cover accessed July 2021.
2. Information summarised in this table was accessed from each website.
3. Product brochures from Extras and hospital cover were downloaded from each site and information related to audiology and hearing devices was extracted.
4. IAA is not responsible for the accuracy of the information listed, which is intended as a guide only.
5. Accuracy of information is dependent on the information made available by the fund.

HOSPITAL COVER

	Basic Plus / Bronze	Silver / Silver Plus / Gold
Initial	No cover for implantation of hearing devices	Hospital treatment to correct hearing loss, including implantation of a prosthetic hearing device.
Repairs	Not specified	Not specified

Sound Processor Upgrades / Replacements do not require admission to hospital and fall outside of the benefit for implantation of hearing devices.

Replacements / upgrades will usually require pre-approval based on a clinical reason or evidence that a device is no longer working, is not repairable, and is out of warranty. Processors are not usually routinely replaced either because they are out of warranty or because newer products have become available.

The process for securing health fund cover for replacement or upgrades is as follows:

1. Download the request form from https://www.ahsa.com.au/web/hospitals/ahsa_forms/speech
2. Audiologist completes the request form and provides supporting evidence of clinical benefit, supplier evidence that an aid cannot be repaired)
3. Email both the form and the evidence to: info@peoplecare.com.au
Put the patient's fund membership number in the subject line, indicating this is an Exgratia Request.
4. The fund will provide a decision about whether they will fund replacement.
5. Once an approval notice has been issued by the fund, that notice and an order for replacement must be sent to the device supplier.
6. The device supplier will send out the replacement device to the audiologist.
7. The supplier will invoice the health fund directly.

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